SUBSCRIBER GRIEVANCE REGISTRATION(G1) FORM FOR APY SUBSCRIBER

Annexure G1

(to be used by subscriber only)

1. Subscriber Information:

NAME

PRAN (Permanent Retirement Account Number) *

2. Grievance * First ☐ Reminder ☐ Earliar Grievance No. (If reminder)

3. Nature of the Grievance * : (Please tick the respective block which is applicable to you)

A. Grievance against CRA

I. Non Financial

a. Statement of transaction not received. ☐

B. Grievance against APY-SP

I. Non Financial

a. PRAN kit not received. ☐
b. Transaction Statement not received ☐
c. Incorrect/updating of subscriber details ☐
d. Service not received ☐
e. PRAN not Received ☐
f. Others (please specify) _____ ☐

II. Financial

a. Contribution amount not/wrongly credired in account ☐
b. Closure of APY Account. ☐
c. Others (please specify) _____ ☐

4. Details of the grievance *(Not more than 2000 characters)

	Date of Receipt
Signature of the subscriber	**CRA stamp (to be filled at CRA)**

Instructions for filling the form

1. Fields marked as (*) are mandatory.
2. This form is to be used by the subscriber only
3. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
4. This form is to be submitted at Central Recordkeeping Agency, NSDL e-Governance Infrastructure Limited, Times Tower, 1st Floor, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel (W), Mumbai – 400013
5. You can check the status of the grievance by quoting the ticket no at the CRA website www.cra-nsdl.com